

DOCUMENT

Returns and Withdrawal

General information

Returns and Withdrawal from the Contract

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period expires after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods. If the goods are delivered in lots or pieces, the period expires after 14 days from the day on which you, or a third party other than the carrier and indicated by you, acquire physical possession of the last lot or piece. If the contract covers multiple goods delivered separately, the period expires after 14 days from the day on which you, or a third party other than the carrier and indicated by you, acquire physical possession of the last of the goods.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract by an unequivocal statement (for example a letter sent by post to: US Auto Sp. z o.o. Sp. k., Legionow St. 108, 90-764 Lodz, Poland, or by e-mail to the Seller at: shop@jeepchryslerparts.eu).

You may use the [model withdrawal form](#), but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

You shall send back the goods or hand them over to us without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

The right of withdrawal does not apply where the goods, after delivery and by their nature, become inseparably mixed with other items.

The withdrawal form is available for download in [PDF](#) format.

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